

The IPN DISPATCH



IPN Monthly Dispatcher Update

March 2018

DISPATCHER OF THE MONTH

We are pleased to announce that FLA174 has been named DOTM! He has dispatched for IPN for 15 years! And was also named DOTM 6 years ago! Congratulations!

Dispatcher of the Month is a random drawing and all active dispatchers are eligible to win.

DISPATCHER POINT REALIGNMENT

During the month of February, points were realigned so that your weekly point totals now post on Saturday morning. Unless something significant causes a delay, all points accumulated prior to 5 PM eastern time will appear on Friday.

During this transition there was a split week with points being posted on both February 5th and 10th. No points were left behind during this switch. We apologize for any stress this may have caused but we were not aware of this change when the last newsletter was sent.

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In addition to our DOTM, IPN would like to recognize FLA005 for dispatching 231 calls to our damage categories over the past 90 days! Wow! That's impressive and we appreciate you, FLA005. If you are a dispatcher and want to send alerts on additional categories, please consider contacting support to have them enabled!

WHAT WOULD YOU DO?

Occasionally our dispatchers run in to an incident that makes them pause because of uncertainty on which category to use. We couldn't possibly cover every scenario without a series of encyclopedias. We all know that nobody would ever read them so we keep it simple. We will do our best to cover the odd calls here. If you have experienced one of these please email support so that we can share them in a future newsletter.

MVA with Confirmed Car Fire:

Although these calls create additional challenges for responders the car being on fire does not change how we dispatch the call. If it is a minor wreck with a car on fire the category must be Traffic Advisory or Alert. If there are other circumstances that meet the Major Accident requirements then you can modify the category and transmit incident as a Major Accident.

Train Verses a Vehicle:

The key component here is the status of the train. If the train is still upright and on its tracks you do not want to use the Train Derailment group. Remove that component and it should be handled just like any other car accident.

Important note: Any call of this nature, even if it is on a rural dirt road, is eligible for a traffic advisory based on the nature of the call. We understand it does not impact traffic but based on the mechanism this is the best place for it.

Police Officer Shot or Injured at the Range:

Much to our surprise this happens a few times each year. Normally, an Officer Down notification there has a crime component but this is not a prerequisite of this category. With that said, if an officer who is at the range, or any

02-23-18 @ 13:06 | LAX | Long Beach, CA |
MJRACC | 460.225/153.950 | 218 E Market
St | LOB E11 o/s 3 vehicle accident with
entrapment. 1 vehicle on its side. Extricating
patient. | LAX001



Photographed by Greg Peterson

02-13-18 |DFW| Irving, TX (Dallas County)|
3 Alarm Fire| FG 2| 3818 Esters Rd| U/D: FD
O/S with heavy fire from a 3 story apartment
building. 3rd alarm| DFW156|



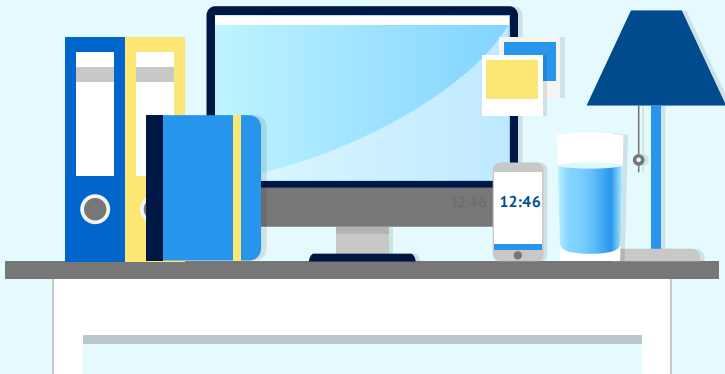
Photographed by DFW156

other training scenario, is wounded and requires transport the best category to use is Officer Down. This includes any officer having a major medical problem, think heart attack, while performing his duties. ***Remember:*** IPN does not allow the name of the officer to be given in the notification.

WELCOME NEW DISPATCHERS!

IPN welcomed 19 new dispatchers during the month of February. Hopefully each of them will promptly get involved with the system and assist with coverage in their areas. We would like to stress the importance of reaching out to the newbies in your chapter, making them feel welcome and helping them learn. This cohesion is needed in order for us to be successful. We are an army of dispatchers working as one for the common good.

WELCOME
FROM IPN!



CAL259 Brian
FLA023 Craig
FLA510 Taylor
ILL038 Jay
ILL115 Kyle
LAX051 Edward
MAR162 Jacob
MAR165 Joshua
MAS004 Cam
NCA033 Michael

NJS023 Nick
NJY012 Lenny
NJY218 Richard
OHI059 Thomas
OHI075 Brian
ORE005 Michael
SCA005 Noah
SFO066 Oliver
VMT015 Lance

TO REPORT A PROBLEM...

REMINDER

The IPN admin team would like to remind all dispatchers to email support@incidentpage.net with any issues that require assistance. By sending your concern to this email address, our team will be able to assist you faster and ensure that your concern is properly documented.

Please refrain from sending IPNmail or Text Message directly to an admin. Only in emergencies should they be contacted. Everything else must go through support. In fact, if you mail or text an admin with non-emergency issues, they will direct you to support..

02-16-18 @ 13:00| CON
| Wolcott, CT (New
Haven County) | Traffic
Advisory | East st
Hemingway ave | FD &
PD o/s car vs pole with
pole down & unknown
injuries | CON203

Photographed by
Rick Kulmann



THE UNICATION G4 VOICE PAGER

USING IT AS A SCANNER

Are you a scanner user trying to monitor a 700/800mhz trunking system and getting frustrated with the reception problems, garbled audio and missed transmissions? I may have a solution to your problem!

Last year I discovered a new device which is a P25 voice pager. It is made by [Unication](#) and seemed like a pretty neat gadget. They make 2 versions: G4 and G5. The G4 is a single 700/800mhz band unit and The G5, consisting of several models, incorporate the same 700/800mhz band as well as options for a VHF or UHF (several band splits). I will focus on the G4 as this article is meant to highlight how well the unit works with simulcast trunking systems. This unit is roughly the size of a pack of cigarettes and let me tell you it's a great little device. Their focus is for first responders who are on P25 Phase 1 trunking systems. The Phase 2 option is being advertised with a March 2018 release.

The reception of these radios and their ability to decode P25 systems is great. However, you must keep in mind it was never designed as a scanner. Nevertheless, with the right forethought and proper programming it can work well for scanner users. The current specifications allow these to work with analog conventional channels, P25 conventional channels and P25 Phase 1 trunking systems

with future support for P25 Phase 2 trunking systems.

They are broken down into 32 menu selectable zones. Each zone then has an 8-position knob on the top of the device. In each knob you can have anywhere from 1 to 64 talk-groups. The key here is the talk-groups must be on the same trunking system. It will not scan across systems. You basically have one system per knob position with up to 64 talkgroups selected for that system. So, if you wanted to monitor 8 different trunking systems in one zone you can. Or what I have done is try to group one system into a zone so, when I am looking for a system, it's faster for me to menu through the zones.

Since this was designed for public safety there is no hold or stop button or any nuisance delete option. Therefore, put some thought into your initial programming, so it doesn't get overwhelming with a lot of active talk groups in a single knob position.

What it lacks in "scanner" functionality it more than makes up for it in great reception, P25 decoding and great audio.

Another neat feature is audio recording. You can select which talk groups you wish to record and with a tap of the top button it can play that audio back. This came in handy



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02-5-18 @ 19:29| LAX| Los Angeles, CA| Traffic Advisory| LAFD 4, LAPD 22| S Bundy Dr & W Pearl St| E59 o/s 2-vehicle collision w minor injuries only. R892 cancelled. LAPD to assist| LAX079

Photographed by
Kyle Cascadden

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recently when a local fire department had a house fire. I missed the initial dispatch but was able to replay the audio and page out the call over IPN. This feature is really useful for those who don't want to hear calls while sleeping and want to catch the replay when they wake up.

While I really like my two Unication G4 units, the devices are still going through software and firmware updates. Occasionally, I turn my G4 units off at night and discover the next day they will not immediately lock onto a signal. Usually a power cycle fixes the issue. I did have to do a battery pull once to get it to wake up and start to function properly. Other than that, which I consider a minor issue, it's been an extremely reliable device.

A few features worth noting include:

- the charger and data cable are standard Micro USB - no need for custom cables
- dealer provides programming software with purchase
- units are IP67 rated meaning they are dust and water proofed
- compact size with excellent belt clip and small antenna

- great color screen
- two different types of drop-in chargers: single unit drop in charger or an amplified speaker drop in charger with external antenna
- battery life is fantastic. I can go through an entire day on a single charge with no issues. Light users could easily get two days use.



If you have issues with monitoring new digital trunking systems with your scanners, then take a look at the Unication G4 pagers. Check out videos on YouTube, as well as a forum dedicated to Unication on [Radio Reference](#). You'll also find on this forum that [Ray's Pager](#)

[Sales](#) comes recommended as a dealer. I personally recommend Ray's. In the future, IPN may add the G4 as a dispatcher reward.

If you have any questions, feel free to email support and put Unication G4 in the title. I'll do my best to answer questions you may have. Or visit the Radio Reference Unication forums.

Written by Patrick Wrigg, IPN Support Team

02-3-18 @ 05:31| DFW| Garland,
TX (Dallas County)| 2 Alarm Fire|
FG 1| 253 West Interstate 30| U/D:
Corrected size up to a 1 story
commercial next to hotel. Fire
through the roof| DFW156



Photographed by DFW156



02-07-18 @ 18:43| Framingham| Traffic Alert|
E-PTL-1| I-90 w/b @ Exit 13|MSP o/s of a small
car carrier on its side. No injuries. 1 lane gets by.
(Not a TT) [MAS012]| MAS262

Contributed by Mark Hershon with
Photographer's Permission



IPN T-SHIRTS

The new 2018 T-Shirts are IN!!!! Points
are redeemed as follows:

S, M, L and XL 475

2XL 525

3XL 550

4XL 575

Please visit [IPN Dispatchers Rewards](#)
and order yours today! If you don't have
enough points or would rather pay,
please email your size and method of
payment to support.



MONTHLY STATS

January
Florida
New York
California
Mass
Illinois
Pennsylvania
Maryland
Texas
Ohio
New Jersey

For many chapters, January of 2018 was a very impressive start to the new year. One chapter that stands out as a superstar is Massachusetts. Bay State dispatchers raised the bar by coming within 100 incidents of the 3rd spot. That's right, little Mass. almost knocked the massive state of California from its spot in the top three! There were an incredible 1790 incidents dispatched during January which is 700 notifications more than their 2017 efforts.

Equally impressive is our number 5 spot where Illinois dispatchers transmitted 1194 incidents. This is a 500 incident spike over their January 2017 effort and nothing short of amazing. Hopefully we will continue to see this awesome coverage continue.

There were 20,953 calls for the month. This is slightly lower than the previous year despite the amazing efforts mentioned above. We have no explanation for chapters having flat months but hope to see all chapters firing on all cylinders in the coming months.

DISPATCHER REWARDS UPDATE: REMINDER

With the discontinuation of Uniden HomePatrol I Scanner, HomePatrol II has been added to the [IPN Dispatchers Rewards](#). You will also find that the points on scanners have been lowered by 500 points. Unfortunately for our friends in Canada, the points have increased to offset increased shipping prices and Customs fees. If you can recommend a scanner business that ships to Canada, please let us know. We want you to give the maximum benefit of your points.

HOTLINE INFO REMINDER

Provide all necessary information. Spell street names and towns.
Text: hotline@incidentpage.net Toll-free Phone: 1-888-339-8259

CONTACT US

Please send us your article suggestions, incident photos, input, and feedback. We want to hear from you and share it with other dispatchers!

Remember, this is YOUR newsletter!

Newsletter Story & Photo Submission:

newsletter@incidentpage.net

General Support:

support@incidentpage.net

Dispatcher Admin Office:

1900 Weld Blvd, Suite 105
El Cajon, CA 92020

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